



Where We Were Then

The Other Place's 2009 Annual Report



Success Through Empowerment

Sometimes all it takes is a little support to get back on the right track.



Donisha became homeless after she separated from her husband in August of 2009. A string of trying events — her husband lost his job, the basement of their Fairborn home flooded so badly they had to move out — put a strain on their marriage.

The loss of home didn't just affect her. She has two daughters, ages seven and three, and a two-year-old son. "Staying strong for the kids was the hardest part of not having a home," Donisha said. Having never been homeless before, Donisha was desperate, but she soon found the Gateway Shelter for Women and Children.

Upon finding a safe place for her children to sleep, she continued to work and go to nursing school. One of her case managers, Thomas, quickly assessed that she was an ideal candidate for the new Rapid Rehousing program (RRH) and got the ball rolling to find housing for the family. They entered the RRH program in October 2009.

Continuously, Donisha met with her case managers and she actively sought out housing near her daughter's school. With guidance from her case manager, she contacted utility companies, learned about lease agreements, and found beds and appliances for the new home.

Things were rough at times, and her part-time job was eliminated during the process, but she finished school and passed her exit exam.

Donisha said getting housed helped both her and her daughter to improve their grades.

The RRH program helped the family with rent and utility payments. As the family

found its footing, their portion of the rent responsibility increased each month. May 2010 finds them currently living in Fair Market Rent (FMR) housing and paying 100% of the rent.

In addition to finding housing, Donisha found a new job with better pay and benefits. Now, her children are doing well and the family is thriving. She has family in the community and now she calls us simply to say hello.

22%
of people
became
homeless
due to
DIVORCE*

Donisha is thankful for The Other Place's assistance in finding safe housing for her family.

*Thurston County (Washington State) HOME Consortium Workgroup, December 19, 2005

“This is exactly how it is supposed to work,” said Amy Burger, Homeless Prevention Rapid Rehousing Program Manager for TOP. “The client worked really hard to finish school and keep

her kids housed and find a job. She did all of this within six months of participating in the program.”

The average age of a homeless person in the U.S.

9
YEARS OLD

Homes for the Homeless, New York.

housing since I was busy with school. They helped me with the first month’s deposit. Really, they helped me start a new life.”

Just as Donisha needed our services due to her circumstances, we were created out of a need. There was no place for homeless people to go after the night shelter closed in the morning. That was our purpose when we began: providing “the other place” to go. However, needs shifted and we adjusted our services accordingly.

Fast-forwarding to 2009, The Other Place continued to reinforce its national reputation for innovation and positive outcomes. Executive Director Tina Patterson was invited to speak at the 2009 National Conference on Ending Family Homelessness in San Diego and the Coalition on Homelessness and Housing in Ohio Conference. TOP and a core group of partners received a HUD Continuum of Care grant designed to provide permanent supportive housing to difficult-to-serve populations. TOP

In 2009, The Other Place continued to reinforce its national reputation for innovation and positive outcomes.

and partners also received a three-year pilot project demonstration grant from HUD to implement a Rapid Re-Housing program in Montgomery County.

On top of all that, our community also opened a new 24-hour shelter for single men. Now Dayton has two different



Gettysburg Gateway Shelter is now also home to the new growth of the Micro-Farm.

24-hour emergency shelters: Gettysburg Gateway for Men and St. Vincent Gateway for Women and Families. These two facilities represent our philosophy that shelters should be viewed as “gateways” into housing which people quickly move through as opposed to places where people expect to stay for a long period of time before they can move on.

Looking ahead into 2010, we think this year will be even more successful.

Lending A Hand

We love when people in the community volunteer their time. In 2009 our volunteer force looked like this:



**TOP 2009
Timeline of
Accomplishments**

February

TOP Executive Director presented at the National Alliance to End Homelessness Conference

April

TOP Executive Director presented at the Coalition on Homelessness and Housing in Ohio (COHHIO) Conference

August

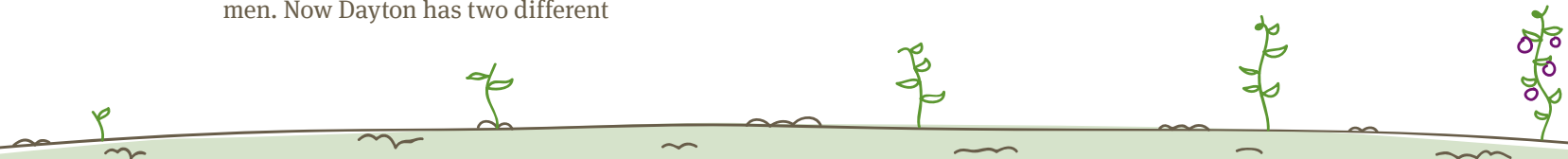
TOP Administration and Community-based Services moved into new offices

October

Homeless Prevention Rapid Rehousing Program (HPRP) began

November

Gettysburg Gateway Shelter for men opened*



The Other Place... Now Homefull

This evolution in the scope of our organization is why we decided a name change and rebrand is not only a positive step, but a necessity.

WHERE WE WERE THEN & WHERE WE ARE NOW

The Other Place has truly come a long way since its beginning, back in 1988. The Other Place started out in the basement of Christ Episcopal Church with only twenty people coming for shelter the first day.

Twenty-two years later, The Other Place is really no longer a place. It has evolved into more of a service. In turn, our range of services has greatly expanded. Also expanding is the number of people who seek our help—we now assist 550 people daily.

To better reflect this evolution, we are changing our name to Homefull.

Though we might have a new name and landmark, our tagline as well as vision and mission statements are staying the same.

Something else that hasn't changed is our pride in our company and our passion for those we serve.

Tagline

Until there's no homelessness.

Vision

A community where there is no homelessness.

Mission

To work to end homelessness by providing housing, services, advocacy and education.

WHAT THIS MEANS TO YOU

- your emails will now be from Homefull
- your checks should be made out to Homefull
- the sign on our door will say Homefull
- our landmark is new
- our letterhead will look different
- we are still passionate about our mission
- we still appreciate all you do

A New Brandmark

Keeping in mind The Other Place's mission of ending homelessness, we thought having the word *homeless* in the name was the exact opposite of what we stood for.

However, when you flip the suffix from *less* to *full* the word is optimistically transformed. Thus, we arrived at the name *Homefull*—which sounds quite a bit like *hopeful*.

Full with two l's, further extends the implication of "full." This helps the invented word "homefull" be a little more recognizable as two words, "home" and "full."

An image of a house drawn in a loose, gesture illustration style implies quaintness, friendliness, and approachability.

The color gold implies the hope of a new day, sunrise, warmth, and bright future.

The rounded, soft, organic style of the hand-written font visually represents personality, friendliness, and individuality.



The name "Homefull" hints at the words helpful, hopeful, and being "full" of life.

FORGE Your Dot Org Makes Rebranding Possible

Dayton creative firm FORGE held their first annual FORGE Your Dot Org program, inviting local nonprofits to apply for pro-bono branding and creative services for a full year.

Twenty-four Miami Valley nonprofits applied for this program, and in mid-January, FORGE announced The Other Place as the winner. Being selected as the 2010 FORGE Your Dot Org recipient made it possible for our renaming and rebranding to happen.



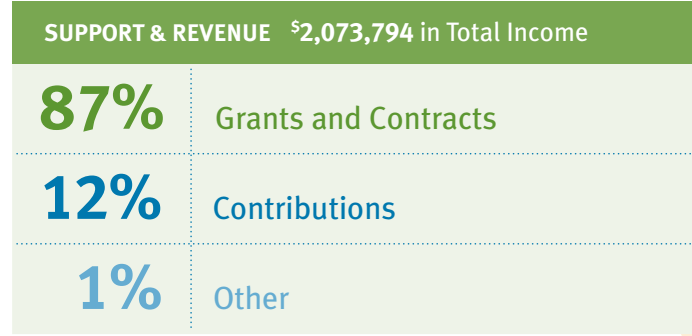
A new seal cements the core mission and services provided by Homefull

2009 Financial Information

How your contributions were put to good use.

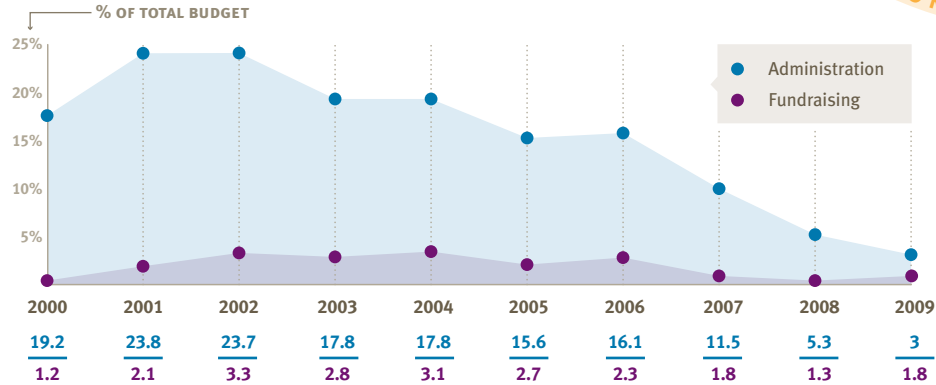
Let's talk dollars.

Here's a quick overview of how the 2009 fiscal year played out.



We run a tight ship.

Over the last 10 years we have been able to drop our administration expenses 87%, while *increasing* our programs for clients and impact on the community.



Raymond J Webb
SVP, Head of Retail - Fifth Third Bank

Ronald Whitehead
Owner - M2Orion Inc.

Fawn Williams
Staffing Consultant - Teradata

Terry Zizzo
Fifth Third Processing Solutions

Tina M. Patterson
Executive Director - Homefull

Richard Sapire PhD, Vice President
Professor - UD Law School

Katherine Rowell PhD, Vice President
Professor - Sinclair Community College

Cheryl Shimm Secretary
Director Nutrition Svcs - Kettering Medical Center

Jim Martone
Vice President - County Corp

Maureen Pero
VP Strategic Mgmt & Legal Affairs - CareSource Management Group

Terry Smith CPA
Sr General Accounting Analyst - LexisNexis

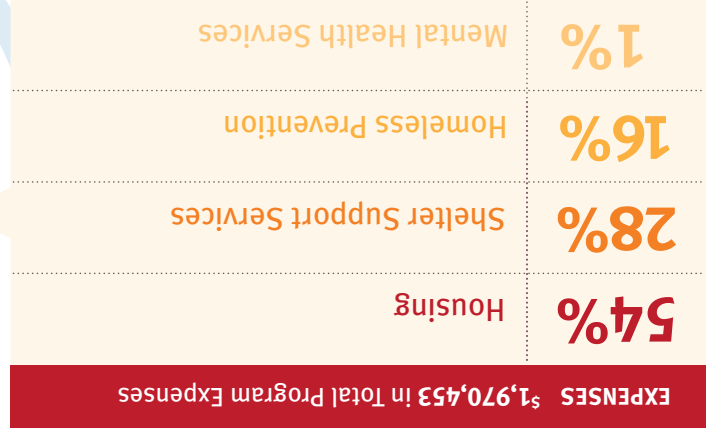
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Meet The Board



Here's a quick look at where the money goes.

Let's talk cost.

84%
of Veterans who completed the VA Per Diem Transitional Housing Program did not return to homelessness and/or maintained employment

92%
of the people we served in our Permanent Supportive Housing Programs (473 households) remained Homefull

530
children did not become homeless through our Prevention Program and 591 children were served in the Gateway Case Management Program

2760
people served in the Gateway Case Management Programs



PARTNERS AND SERVICES

- Homefull provides a comprehensive continuum of care and services to persons in the Dayton area who are at risk of homelessness, who are currently homeless, and who have previously been homeless. We also provide advocacy, education and technical assistance in and beyond the western Ohio region. We work in collaboration with many other organizations in the Miami Valley.
 - People often have a difficult time differentiating who provides what in the area. To clarify, here is a list of our major partners and the services they provide compared to the services we provide.
- St Vincent DePaul Society
 - emergency shelter
 - transitional and permanent housing
 - food pantry
 - community store
 - Homefull
 - web-based housing locator service, housing search and placement assistance, leaseholder education, mediation, and active outreach to property owners
 - assists residents at risk of homelessness due to eviction or utility disconnect
 - deposit assistance
 - street outreach services
 - mental health services
 - follow-up case management

Miami Valley Housing Opportunities (MVHO)

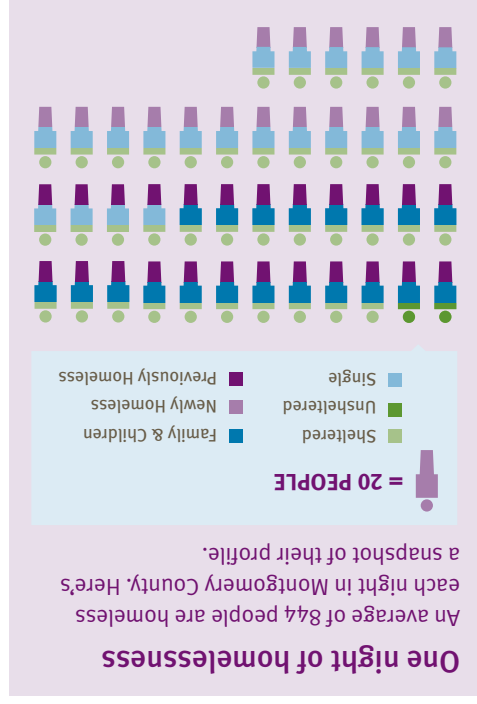
- affordable housing for persons with mental illness, chemical dependency, and other disabilities in Montgomery County

County Corp

- home ownership programs
- affordable rental programs
- assistance with standard housing repairs

Goodwill Easter Seals

- serves needs of people with disabilities and families who are economically disadvantaged
- case management
- information referral services



HOUSING STATISTICS

Not only does Homefull want to get people into housing, we want to prevent people from losing their homes. Ultimately, we want people to keep their homes and grow in them.



Apartment in Ohio Commons, a permanent supportive housing unit for single women.

Homelessness Prevention

“An ounce of prevention is worth a pound of cure” definitely holds true when it comes to keeping people off the streets. As our services expand, we have shifted our focus toward preventing the source of homelessness. In 2009, 297 households and 657 people were prevented from becoming homeless through our Homelessness Prevention Program. With our help, they avoided eviction or utility disconnect.

Housing Placement

Of course, we still assist those who have lost their homes. 1020 households were provided with rental assistance in 2009. An impressive 80% of these households placed into temporary or permanent housing remained there.

THE COST OF BEING Homefull

PREVENTING HOMELESSNESS

\$103,152 dollars kept
657 people in
297 houses

BEING HOMEFULL

\$64,395 dollars placed
364 people in
198 houses for the first time
\$325.23 per household

DONATE! Your \$350 will impact someone's life.

Hard Work & Dedication

Keeping goals creates stepping stones toward self-reliance.



Scott Thompson was steadily employed for twenty years, but then he lost his driver's license and had to ride public transportation to work. The fluctuating times of the bus route caused Scott to be late some days and he was terminated from his job.

Struggling to find another job, Scott was forced to use all his savings and found himself on the streets. He remained homeless for a year and a half. "Being homeless is a terrible place to be. No one wants to help you when you are homeless," Scott stated.

However, Scott did find help at Homefull's (formerly known as The Other Place) shelter. After meeting with a case manager, he was assessed as being a viable candidate for a new permanent supportive housing program.

In September 2007, on his birthday in fact, Scott entered into housing at River Commons apartments. In partnership with Montgomery County and DMHA, Homefull provides the supportive services at River Commons.

"It's the little things you don't think of," Scott explained about the joys of having a home, "like waking up and having a bowl of cereal at my own leisure or shutting a door and having complete silence."

With help from Homefull and Goodwill, Scott found a steady, full-time job at bd's Mongolian Grill.

Once at River Commons, Scott was referred to an employment program partnered between Homefull and Goodwill Easter Seals. Scott met with an employment specialist and went to a Goodwill Store weekly to earn money and be trained. Shortly after, he was able to find full-time work at bd's Mongolian Grill at The Greene. Scott has been there for two and a half years now, and has even been promoted.

CURRENTLY
OVER
100
people reside at
River Commons.

"I am grateful for the job I have now—they are hard to find. But I have to keep goals," Scott said. Some of his future goals include getting a job with health insurance and saving up to get his license back. Also, Scott would like to get a home in Kettering. "I understand these programs are structured for us to move on. And I want to get my own place so I can get a dog," he explained.



A Look at The Other Place's Future as Homefull

Where We Are Now

